

With the application of the General Regulation on Personal Data Protection from 25.05.2018, you get more rights to the protection and privacy of your personal data, you can find out more about these regulations by clicking on their name:

General Data Protection Regulation (GDPR)

Personal Data Protection Act.

## **Privacy Policy (updated 25/05/2018)**

IMPENSA d.o.o. (hereinafter "IMPENSA" or "we" or "us" or "our") is committed to protecting the privacy of users of this website. This statement contains our privacy and user data protection practices. The purpose of this statement is to inform you: what types of information we collect from users on our websites (portal pages) and how such information is collected; how we use the collected data, whether we pass on any collected user information to third parties; how you may access, update or delete any information we collect about you, and what security procedures we use to protect the personal information we collect. By using our website, you accept the privacy policy. We reserve the right to change, amend, supplement or remove portions of our privacy policy at any time. If we do so, all such changes / amendments / additions will be posted on this page. Check this page periodically for changes. Your continued use of this site after posting changes to this privacy policy will mean that you have accepted those changes.

### **How we collect data**

Generally, you can visit the website without disclosing any personal information. Like many websites, our web servers collect internet protocol addresses, but not the email addresses of visitors. We may have systems that can measure the number of visits, the average time spent on the site, browsing content, and other such statistics. In addition, in order to be able to offer you our services as those services and activities performed by our suppliers or third parties or other providers of certain services for you, you may be asked for information that identifies you, including your name, email address, postal address, postal code, telephone number, fax (common, "personal data"). You may also choose to provide such information through inquiries you send us or by replying to an email regarding a particular ad or listing or a service offered on our website by a third party whose content and access is subject to their terms and conditions. IMPENSA, as a customer service, offers links to other sites and assumes no responsibility for those sites or assumes responsibility for their privacy policies, and offers those links only for the convenience of our visitors. If you link to such other websites, you do so at your own risk and are subject to their terms and conditions of use and privacy.

### **How we use the information collected**

We collect, generate, store and use your personal information for our internal purposes in order to facilitate and more successfully communicate and process individual requests as well as to generally improve the interaction between you

and our websites. We also collect and store statistics and other information about you through your online activities on a collective, non-personal basis in a way that can enable us to improve our services.

#### Information exchange and publication

Information about our clients is important to our business, and we are not in the business of selling the information collected to others. We do not share your information with third parties.

#### **Data security**

Data security is most important to us. All collected personal data is stored in a secure database and access to it is secured and restricted. While it is impossible to guarantee complete security against a possible computer system crash and compromise of the data contained in it, we maintain and enforce security precautions and practice procedures that combine available technologies in accordance with prevailing industry standards designed to protect confidentiality, integrity and availability of your personal information.